

# Miami Valley Risk Management Association Presents



## “WORKPLACE VIOLENCE: PREPARING YOUR EMPLOYEES FOR DANGEROUS AND VIOLENT ENCOUNTERS”

**Wednesday, October 17, 2018**

**City of Blue Ash Fire Station- 10647 Kenwood Road, Blue Ash, Ohio 45242**

**Session 1 – 8:30am-11:30am**

**Session 2- 12:30pm-3:30pm**

In today's news we are constantly reminded of the potential for acts that threaten our organizations and our workforce. This presentation will introduce the municipal government employees to practical strategies for planning for, identifying, preventing and responding to threats and acts of violence that might occur where we work.

By examining current response protocols and training our employees for the potential of verbal and physical attacks in their workplace, we can lower the risks and better manage these encounters.

Topics covered include risk factor identification, plan implementation, employee and employer actions, discussions on active shooter situations, and after-action tasks and responsibilities.

- Overview of workplace violence; defining threats and violent encounters
- Key symptoms and behaviors of the perpetrators of these acts
- Enhancing facility security measures to reduce risks;
- Workplace Violence policies and procedures;
- Response plan, communication, and notification procedures;
- Reporting requirements; employees and supervisors
- Creating a positive work environment through zero-tolerance;
- Preventing or diffusing behaviors that may lead to violent acts through conflict resolution techniques;
- Engaging the hostile employee;
- Self-protection and protection of others in response to violent attacks;
- After the encounter: Crisis Response Teams, Employee Assistance Programs, debriefing, review of positives and negatives, returning the workplace to normal capacity.

**Instructor: Chief Paul Hartinger** is a career police officer with thirty-three years' experience in all levels of law enforcement. Paul has been presenting advanced level topics for over sixteen years and is recognized as a leader in municipal organization training. Paul's has extensive experience in training police officers and civilians in recognizing and responding to threats and acts of violence in the workplace.

**Cost:**            Members: \$30.00            Non-Members: \$50.00

**Registration:**        Early registration is encouraged. No shows will be billed at the full rate. Substitutions are always welcome. Invoices will be e-mailed **AFTER** the program.

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